



Pensioner Annual Free Trip Scheme

The Pensioner Annual Free Trip Scheme is part of the commitment by the Department for Planning and Infrastructure to make transport services accessible to all Western Australians.

What are you entitled to?

Pensioners who live north of the 26th parallel are entitled to one return journey by air or coach, per year, to Perth or elsewhere in the South West Land Division (provided the fare is not greater than that to Perth).

To be eligible you must have:

1. received a *WA Free Trip Voucher* with your Pensioner Concession Card; and
2. lived north of the 26th parallel continuously for the last two years or more.

The entitlement of one trip per year corresponds with your month of birth. For example, if you were born in June, your entitlement is valid from 1st June of the current year to 31st May of the following year.

Conditions of Travel

1. Trips must always originate from, and return to, north of the 26th parallel. Travel cannot be undertaken between towns north of the 26th parallel.
2. If you do not use your entitlement before it expires, it is not carried over to the next year - unused trips do not accumulate.
3. Only the person issued with the *WA Free Trip Voucher* is entitled to the free trip. The ticket cannot be transferred, sold or used by another person.
4. When applying for free travel under the Scheme, you must tell us when you will be returning as no "open" tickets are issued. The return trip must be taken within three months of the forward leg of the trip, subject to ticket conditions.
5. If you travel to Perth or another location within the South West Land Division by car, you may use your *WA Free Trip Voucher* for the return leg of the trip, if that is by air or coach. This return leg will be considered your full entitlement under the Scheme.
6. If you choose to book and pay for your trip before applying for free travel, you may apply for reimbursement by sending a copy of your ticket, your *WA Free Trip Voucher* and a completed *Application for Pensioner Annual Free Trip Entitlement* form to the Department's Travel Subsidy Officer.
7. No allowance is paid for the cost of travel to your departure point.
8. Free travel does not include stop-over charges.
9. Travel is subject to the availability of bookings with the transport operator.



Passenger Transport

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10. If you cancel your trip you must notify the Department for Planning and Infrastructure immediately so your travel entitlement can be reinstated. Reinstatement of your travel entitlement will depend on the cancellation conditions of your booking.
11. Any fees incurred as a result of cancelling or changing travel arrangements must be borne by the traveller.

Fares

The Scheme provides for trips to Perth or the South West Land Division (provided the fare is not greater than that to Perth).

When travelling by air, the entitlement is limited to the cost of a 14 day advance purchase ticket.

How to apply

1. Complete the *Application for Pensioners' Annual Travel Entitlement* form and send it, together with your *WA Free Trip Voucher*, to:
Travel Subsidy Officer
Department for Planning and Infrastructure
GPO Box C102
PERTH WA 6839
2. Please ensure that you complete all sections of the application form.
3. It is important to apply for your entitlement at least one month before your proposed date of travel. This will ensure sufficient time for the Department to process your application and allow you to meet booking requirements.
4. Upon approval of your application, the Department will send you a *Pensioner Travel Subsidy Voucher*, which can then be exchanged for a ticket.
5. If a booking is not available for the date specified on the *Pensioner Travel Subsidy Voucher* and you wish to change your travel date by more than 1 month, you should contact the Department's Travel Subsidy Officer on 9216 8759.

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