

DPI Policy for TUSS - Transporting Family Members

“Taxi Drivers are prohibited from knowingly transporting immediate family members and accepting a TUSS voucher as part payment of the taxi fare.”

The above policy in relation to the Taxi User Subsidy Scheme (TUSS) is a result of drivers inappropriately claiming the TUSS to transport family members where they have not and would not receive any other payment from the family member.

In making this policy, consideration was given to what would take place if TUSS was not a payment option when taxi drivers transported their own family members.

Immediate family will include husbands, wives, grand parents, sons, daughters, uncles and aunts. The policy also applies to defacto relationships.

Exclusion to this policy will apply when the “transport” has been arranged by a 3rd party, ie ACTIV, GSI etc.

When “inappropriate” travel has been identified the driver and member will be notified of the policy and asked to rearrange the travel. If the travel continues, the driver will be required to submit all TUSS vouchers to Passenger Services for approval to pay, where the relevant vouchers will then be rejected.

If the driver/member use false or misleading information to get around the policy, the misuse regulations and action will apply.

This policy was approved for implementation in October 2002.

